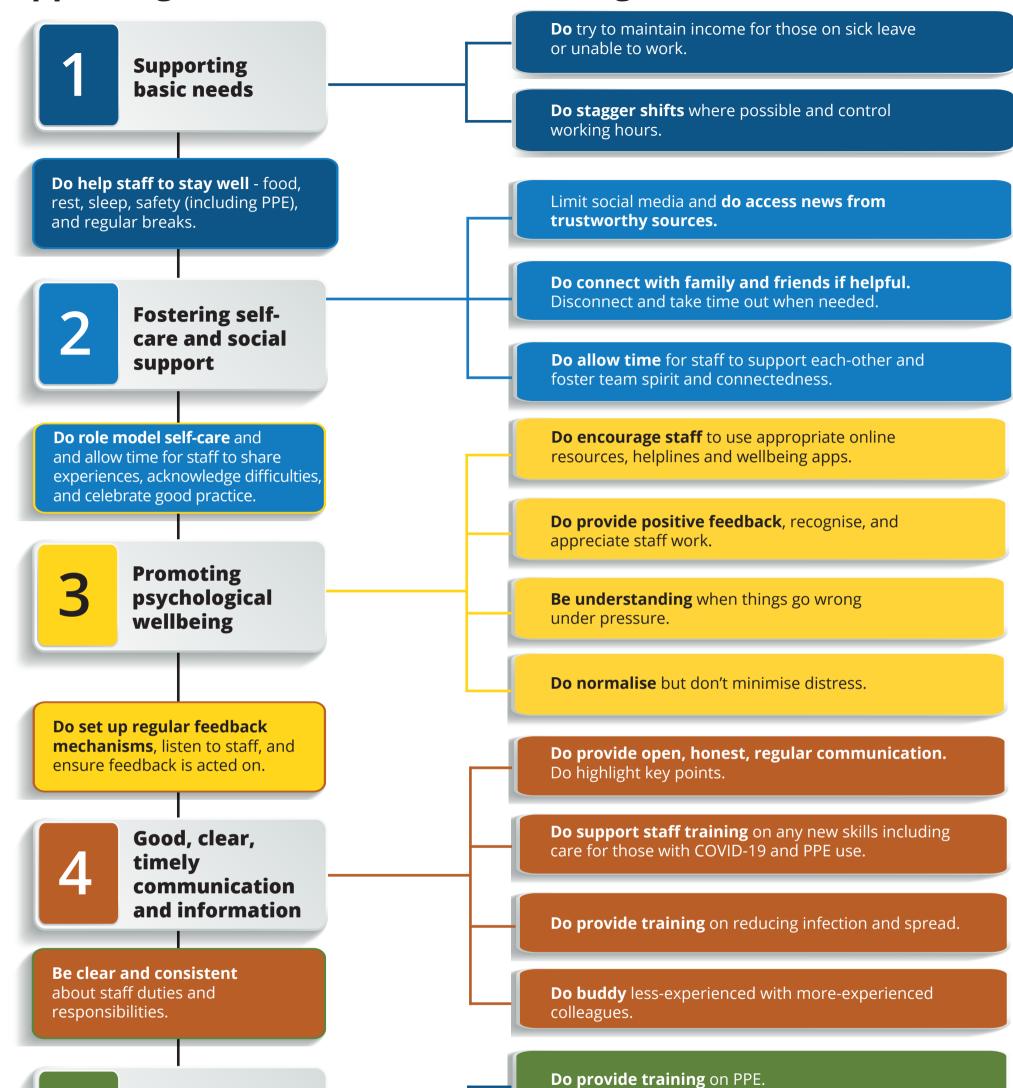
Recommendations for Managers and Decision Makers in Supporting Care Home Workers during COVID-19





6

Developing clear and systematic protocols

Do advise staff how to communicate with relatives about a resident's death in the COVID-19 context

> Providing grief and bereavement training and support

Do have plans for resident isolation with confirmed or suspected COVID-19.

Do let all staff know of a residents' death and provide training and information.

Do encourage staff to reminisce about residents after they have died.

Do make information clearly visible and available for staff, residents, families. Include helplines and online information sources.

Prepared by palliAGED based on guidance developed by the COVID Trauma Response Group, www.traumagroup.org.uk